

## News from the Library of Congress

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### September 14, 2009 (REVISED September 22, 2009)

#### **FLICC Announces Annual Awards for Federal Librarianship**

The Federal Library and Information Center Committee (FLICC) has announced the winners of its national awards for federal librarianship, which recognize the many innovative ways that federal libraries, librarians and library technicians fulfill the information demands of government, business and scholarly communities, and the American public.

FLICC will honor the award-winners at the 26th Annual FLICC Forum on Federal Information Policies on Oct. 22 at the Library of Congress in Washington, where they will receive their awards from Librarian of Congress James H. Billington. The names of the winners will remain on permanent display in the FLICC offices at the Library of Congress.

Federal libraries and staff throughout the United States and abroad competed in three award categories. The winners are listed below.

#### **2008 Federal Library/Information Center of the Year**

*Large Library/Information Center Category (with a staff of 11 or more federal and/or contract employees):* **Information Services Division / National Institute of Standards and Technology (NIST) Research Library, Gaithersburg, Md.**, is recognized for its Lab Liaison Program, implementation of an electronic resources management system, and creation of the Vision Implementation Project to promote staff understanding and involvement in Information Services Division's vision. The library also expanded its collection of leadership and management audio books available on Ipods and exceeded its goals for superior customer service with a responsive and professional staff and an environment that fosters open communication, teamwork and risk-taking.

*Small Library/Information Center Category (with a staff of 10 or fewer federal and/or contract employees):* **Hurlburt Field Library, U.S. Air Force, Hurlburt Field, Fla.**, is recognized for its unique and trendsetting programs to meet the lifestyles of its users, implementing hundreds of morale-boosting programs. Hurlburt Field Library continues to support the military mission and improve the quality of life at its base communities. In 2008, the library delivered a number of information services through its commercially-hosted website; administered 1,100 books specific to field-unit missions and simplified access for almost 7,500 active-duty personnel via the library's information portal. Continually recognized for its excellence in customer care, the library excels in being effective, versatile and dedicated to the customer.

#### **2008 Federal Librarian of the Year**

**Dr. Verlene Herrington, Chief, U.S. Army Military Intelligence Library, Fort Huachuca, Ariz.**, is recognized for her skills in marketing, developing and promoting library services. In 2008, Herrington obtained program funding, assisted in the design, and oversaw the million dollar renovation project of the U.S. Army Military Intelligence Library. Due to her innovative, non-traditional and enthusiastic approach to library services, the new state-of-the-art library averages 700 onsite visitors daily, increasing attendance more than 30 percent in fiscal year 2008. She spearheaded the expansion of additional library services by inviting the Foreign Language Center (FLC) to relocate in the heart of the campus and having SIPRnet installed and available for troops to do classified research. During 2008, Herrington developed an Open Source instructional program to respond to reforms called for in the National Security Intelligence Strategy of 2005 and has participation in her program from all levels of soldiers and students. Along with her vision and determination, Herrington has demonstrated a remarkable ability to understand and implement how best to grow a library program and serve her ever-changing client base.

#### **2008 Federal Library Technician of the Year**

**Lawana Gladney, Library Technician, Department of Justice, Washington, D.C.**, is recognized for her commitment to service in support of the Department of Justice legislative digital initiative. In addition to demonstrating her many on-the-job library skills, in 2008, Gladney worked diligently to convert internal print legislative histories into a digital format, making them available on the Legislative History Digital Database.

For the latest information on the awards, interested parties may refer to the FLICC website, [www.loc.gov/flicc/awards.html](http://www.loc.gov/flicc/awards.html).

The Federal Library and Information Center Committee fosters excellence in federal library and information services through interagency cooperation, and provides guidance and direction for the Federal Library and Information Network (FEDLINK). Created in 1965 and headquartered at the Library of Congress, FLICC also makes recommendations on federal library and information policies, programs and procedures to federal agencies and to others concerned with libraries and information

centers.

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## News from the Library of Congress

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**June 23, 2008**

### **FLICC Announces Awards For Federal Librarianship**

The Federal Library and Information Center Committee (FLICC) has announced the winners of its national awards for federal librarianship, which recognize the many innovative ways that federal libraries, librarians and library technicians fulfill the information demands of government, business and scholarly communities and the American public.

FLICC will honor the award winners at the 25th Annual FLICC Forum on Federal Information Policies on Sept. 12 at the Library of Congress in Washington, where they will receive their awards from Librarian of Congress James H. Billington. The names of the winners will remain on permanent display in the FLICC offices at the Library of Congress.

Federal libraries and staff throughout the United States and abroad competed in three award categories for the ninth annual FLICC Awards. The winners are listed below.

#### **2007 Federal Library/Information Center of the Year**

Large Library/Information Center Category (with a staff of 11 or more federal and/or contract employees): The Combined Arms Research Library (CARL), U.S. Army Command and General Staff College, Fort Leavenworth, Kan., is recognized for its superior provision of a wide range of services to its 8,000 students, faculty, scholars, staff and the Army community at large. In 2007, the library system achieved its mission to promote the library as a network-centric learning and adaptive organization. CARL used creativity and innovation to reach its service goals with initiatives such as e-access to domestic and international audiences, promotion and marketing efforts, research and public services, space and technological upgrades, and professional development. Evidence of the CARL staff's energy, enthusiasm and success can be seen in a significant increase in customer satisfaction, evidenced by an 28 percent growth of database usage and a 76 percent increase in OPAC searches.

Small Library/Information Center Category (with a staff of 10 or fewer federal and/or contract employees): Landstuhl Regional Medical Center (LRMC) Library, Landstuhl, Germany, is recognized for its unique world-class research facility, specializing in medical and dental medicine and serving numerous additional military medical facilities in Europe, Africa and the Middle East. Serving approximately 3,000 medical professionals, the LRMC library embraced challenges in supporting the mission of the organization and embarked on a series of technology, training, outreach and service enhancement initiatives in 2007. In addition to its full-service library, the LRMC library created a worldwide reference program designed for patrons deployed in remote locations, a MedShare Intranet Web page, research online database classes, a term-paper assistance program, and an image-enhancing "Author Board," featuring publications by the center's medical staff. Customer-satisfaction tools indicated that the library was effective, versatile and dedicated to the customer.

#### **2007 Federal Librarian of the Year**

Thomas F. Lahr, deputy associate biologist for information, U.S. Geological Survey (USGS), Reston, Va., is recognized for his expertise and experience that were instrumental in new program development, such as science.gov and in program modifications for USGS. Lahr also contributed insight and expertise to the International Council for Scientific and Technical Information (ICSTI) and the Commerce, Energy, NASA, Defense Information (CENDI) Managers Group. As co-chair for the Science.gov Alliance, he saw to the expansion, funding and content for the Web site. During 2007, he collaborated with ICSTI to develop international science portals and create momentum for what is now known as WorldWideScience.org. At USGS, Lahr led the development of new ways to integrate and deliver information, and initiated and maintained USGS's public and private partnerships with a wide variety of organizations. Along with his excellent interpersonal and negotiation skills, Lahr has demonstrated ability to manage the full lifecycle of information and build dynamic collections of information based on a deep understanding of clients' information needs.

#### **2007 Federal Library Technician of the Year**

Jill Golden, federal library technician, Marshall Center Research Library, Garmisch-Partenkirchen, Germany, is recognized for her commitment to service in support of the Marshall Center Research Library. During 2007, Golden implemented numerous new services, demonstrated an exceptional commitment to service and applied innovative thinking, technical skills and knowledge of library resources for the benefit of a diverse user community. In addition to demonstrating her many library skills on the job, she proactively continued her education by taking classes and enrolling in a library-science degree program.

Information on the 2008 awards program will be available later this summer. For the latest information on the awards,

interested parties may refer to the FLICC Web site, [www.loc.gov/flicc/awards.html](http://www.loc.gov/flicc/awards.html).

The Federal Library and Information Center Committee fosters excellence in federal library and information services through interagency cooperation, and provides guidance and direction for the Federal Library and Information Network (FEDLINK). Created in 1965 and headquartered at the Library of Congress, FLICC also makes recommendations on federal library and information policies, programs and procedures to federal agencies and to others concerned with libraries and information centers.

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## News from the Library of Congress

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**June 12, 2007**

### **FLICC Announces Awards for Federal Librarianship**

The Federal Library and Information Center Committee (FLICC) has announced the winners of its national awards for federal librarianship, which recognize the many innovative ways that federal libraries, librarians and library technicians fulfill the information demands of government, business and scholarly communities and the American public.

FLICC will honor the award winners at the 24th Annual FLICC Forum on Federal Information Policies on October 12 at the Library of Congress in Washington, where they will receive their awards from Librarian of Congress James H. Billington. Their names will remain on permanent display in the FLICC offices at the Library of Congress.

Federal libraries and staff throughout the United States and abroad competed in three award categories for the ninth annual FLICC Awards. The winners are listed below.

#### **2006 Federal Library/Information Center of the Year**

Large Library/Information Center Category (with a staff of 11 or more federal and/or contract employees): Camp S. D. Butler Library System, Marine Corps Community Services, U.S. Marine Corps, Okinawa, Japan, is recognized for superior effort in enhancing the quality of life for more than 50,000 Americans stationed in Okinawa and mainland Japan. In fiscal 2006, the library system supported 550,000 patron visits, increasing customer use by 14 percent and receiving a customer satisfaction rating above 98 percent. Evidence of the system's energy, enthusiasm and success was shown in streamlined efforts in economical and efficient acquisitions, cataloging and processing of materials, the ability to offer nearly 500 individual programs for service members and their families, and dedication to maintaining eight libraries, three reading rooms and a technical services facility.

Small Library/Information Center Category (with a staff of 10 or fewer federal and/or contract employees): George C. Marshall European Center for Security Studies Library Garmisch-Partenkirchen, Germany, is recognized for effectiveness, versatility and dedication to the customer. The library embarked on a series of planning, marketing, training, outreach and service enhancement initiatives in 2006. By realigning duties, introducing efficiencies and making judicious use of staff language skills, the library developed and achieved nearly 60 percent of a multiyear strategic plan, expanded a multilingual Web site, hosted 120 facility tours, and completed more than 50 briefings to distinguished visitors from members of the German parliament and U.S. defense leadership. The library also expanded and enhanced its collection, reference and cataloging functions at an exacting pace. This led to an increase in eBook collections and database and online services, the creation of bibliographies on terrorism and knowledge portals, and the development of a value-added online catalog.

#### **2006 Federal Librarian of the Year**

Carla Pomager, systems/acquisition librarian for the Army General Library Program within Community Recreation, Family and Morale, Welfare and Recreation Command, U.S. Army, Alexandria, Va., will receive the award for her dedication and contributions to leadership of change in fiscal 2006. Her accomplishments, knowledge of technology and vision led to her creation of the General Library Information System (GLIS), which provides information services to deployed soldiers as if they were visiting their home base library. Pomager led the effort to create the "My Library Page@" on the Army Knowledge Online Web site, which has garnered nearly 120,000 hits in just three months.

#### **2006 Federal Library Technician of the Year**

Sabrina D. Honda, library technician, Hurlburt Field Library, Hurlburt, Fla., will receive the award for her commitment and knowledge in support of the mission of the Hurlburt Field Library. Known for her innovative programs, Honda implemented 120 events in fiscal 2006 that reached more than 3,000 participants. She also coordinated the logistics for the library's renovation and led the team responsible for relocating more than 35,000 volumes. Honda's high personal standard of excellence for service delivery for the office reference collections led to her success as a liaison to 75 base offices and their related procurement processes.

Information on the 2007 awards program will be available later this summer. For the latest information on the awards, interested parties may refer to the FLICC Web site, [www.loc.gov/flicc/awards.html](http://www.loc.gov/flicc/awards.html).

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information policies, programs and procedures to federal agencies and to others concerned with libraries and information centers.

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## News from the Library of Congress

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**February 17, 2006**

### **FLICC Announces Awards for Federal Librarianship**

The Federal Library and Information Center Committee (FLICC) has announced the winners of its national awards for federal librarianship to recognize the many innovative ways that federal libraries, librarians and library technicians fulfill the information demands of government, business and scholarly communities and the American public.

FLICC will honor the award winners at the 23rd Annual FLICC Forum on Federal Information Policies on March 23 at the Library of Congress in Washington, where they will receive their awards from Librarian of Congress James H. Billington. Their names will remain on permanent display in the FLICC offices at the Library of Congress.

Federal libraries and staff throughout the United States and abroad competed in three award categories for the eighth annual FLICC Awards. The winners are listed below.

#### **2005 Federal Library/Information Center of the Year**

Large Library/Information Center Category (with a staff of 11 or more federal and/or contract employees): The Scientific and Technical Information Center (STIC) at the U.S. Patent and Trademark Office is recognized nationally as a leader in the delivery of patent research, increasing its search requests by 13 percent in fiscal 2005 to more than 31,000 for the year. The center is also noted for taking initiatives to assure high levels of customer satisfaction such as improving patent quality, optimizing patent processing time and introducing new searching techniques and solutions. Staff members developed a knowledge management project and created more than 600 templates that contain specific listings by technology of the most fruitful search resources in U.S. and foreign patents and non-patent literature, with specific indications of how they are searched. The center also increased service requests more than 30 percent to almost 190,000, trained more than 950 new patent examiners, offered 30 search solutions demonstrations, and hosted 1,000 attendees at its annual open house.

Small Library/Information Center Category (with a staff of 10 or fewer federal and/or contract employees): U.S. Army Military Intelligence Library in Fort Huachuca, Ariz., is recognized for innovative services and superior customer services offered in fiscal 2005, demonstrated by an 850 percent increase in attendance. The library combined creativity and innovation to meet the needs of its military and civilian customers by developing an aggressive marketing and promotion plan. The library also created an Open Source Lab and media instruction area for more than 8,000 patrons to meet the Army doctrine that requires "open source intelligence be integrated into all disciplines and functions, by exploiting the information age and by making this information a vital intelligence resource."

#### **2005 Federal Librarian of the Year**

Leslie Campbell, Law Library program administrator at the National Judiciary Library Program for the Administrative Office of the U.S. Courts, will receive the award for her dedication and contributions to the judiciary's national library program in fiscal 2005. Her energy and creativity raised awareness of the quality services provided by court librarians across the nation. She supported more than 15,000 judiciary legal researchers, managed the implementation of two national legal research contracts and protected judges' personal information from illegal use. She also created a site for the judiciary's Intranet that offers links to all online resources managed by the office and links to state, federal and general reference sites for 28,000 judiciary employees.

#### **2005 Federal Library Technician of the Year**

Sue Hubbard, library technician, Base Library, Little Rock Air Force Base, Ark., will receive the award for her commitment to service excellence in support of the base library. During fiscal 2005, she spearheaded the largest increases in computer application in the history of the library while handling the highest number of library materials ever ordered. Her technical expertise and program knowledge, combined with her positive problem-solving abilities and expertise, have made her a leader in the library's automation planning, collection management and customer service initiatives.

Information on the 2006 Awards program will be announced later this summer. For the latest information on the awards, interested parties may refer to the FLICC Web site, [www.loc.gov/flicc/awards.html](http://www.loc.gov/flicc/awards.html).

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## News from the Library of Congress

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**May 3, 2005**

### **FLICC Announces Awards For Federal Librarianship**

The Federal Library and Information Center Committee (FLICC) has announced the winners of its national awards for federal librarianship to recognize the many innovative ways that federal libraries, librarians and library technicians fulfill the information demands of government, business and scholarly communities and the American public.

FLICC honored the award winners at the 22nd Annual FLICC Forum on Federal Information Policies on March 24 at the Library of Congress in Washington, where they received their awards from Librarian of Congress James H. Billington. Their names will also remain on permanent display in the FLICC offices at the Library of Congress.

Federal libraries and staff throughout the United States and abroad competed in three award categories for the seventh annual FLICC Awards. The winners are listed below.

#### **2004 Federal Library/Information Center of the Year**

Large Library/Information Center Category (with a staff of 11 or more federal and/or contract employees): The Dudley Knox Library at the Naval Postgraduate School, Monterey, Calif., is recognized nationally as a leader in the delivery of government and defense information. It provides an information-rich environment for both the Naval Postgraduate School's student body and the greater Department of Defense worldwide. The library is also cited for taking initiatives that bring a critical mass of content directly to the center of Navy work, including the creation of a Homeland Security Digital Library, the provision of extensive virtual reference services and a significant exhibit on D-Day that raised the visibility of the library not only within the local agency but nationally. Maxine Reneker, the associate provost for Library and Information Resources, and Capt. Steve Linnell, representing Naval Education and Training, accepted the award for the library.

Small Library/Information Center Category (with a staff of 10 or fewer federal and/or contract employees): The Edwards Air Force Base Library, Air Force Material Command, Edwards Air Force Base, Calif., is recognized for its innovative services and superior customer services. The library has demonstrated its ability to combine creativity and ingenuity to meet the needs of its military and civilian customers and the overall mission of its agency. The library incorporated five new special collections, launched Edwards Air Force Base's first Web page, created 126 thematic bibliographies and completed a renovation of the facility and of the entire library collection. Tatiana Belabratova, the library director, and Michael Bensen, the director of the 95th Services Division, Edwards Air Force Base, accepted the award for the library.

#### **2004 Federal Librarian of the Year**

Barbara D. Wrinkle, chief of the Air Force Libraries Branch at the Air Force Library and Information System, received the award for her dedication to providing the best possible information services to military personnel and their families around the world. Known for her knowledge and professional expertise, she is a top performer, a strong library advocate, a knowledgeable mentor and an outstanding leader. In fiscal year 2004 she made major contributions to the revised Department of Defense Library Strategic plan, the DoD Instruction for Morale, Welfare and Recreations libraries and to a number of library assessment tools. She also saw to the full implementation of the Air Force Library's Web-based central purchasing, financial management and reporting system, which led to savings of more than \$9 million, and initiated the implementation of a library resource center on the Air Force Web portal.

#### **2004 Federal Library Technician of the Year**

Mary Alice B. Mendez, the library technician at the Defense Language Institute --English Language Center Library at Lackland Air Force Base, Texas, received the award for her dedication to service excellence in support of the mission of the Defense Language Institute--English Language Center Library. As the sole staff member of the library, she not only carried out the normal duties of a technician but also the duties typically performed by a professional librarian, including collection development, acquisitions, cataloging, reference and interlibrary loans. As a creative problem solver, she employed her talents to support a variety of customer focused activities that reinforce the library's successes.

#### **2005 Awards Program**

Information on the 2005 awards program will be announced later this summer. For the latest information on the awards, interested parties may refer to the FLICC Web site, [www.loc.gov/flicc/awards.html](http://www.loc.gov/flicc/awards.html), where information regarding 2005

nominations will be posted on the "What's New" section as soon as it becomes available.

The Federal Library and Information Center Committee fosters excellence in federal library and information services through interagency cooperation and provides guidance and direction for the Federal Library and Information Network (FEDLINK). Created in 1965 and headquartered at the Library of Congress, FLICC also makes recommendations on federal library and information policies, programs and procedures to federal agencies and to others concerned with libraries and information centers.

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## News from the Library of Congress

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**March 9, 2004**

### **FLICC Announces Awards for Federal Librarianship**

The Federal Library and Information Center Committee (FLICC) has announced the winners of its national awards for federal librarianship to recognize the many innovative ways that federal libraries, librarians and library technicians fulfill the information demands of government, business and scholarly communities and the American public.

The award winners will be honored at the 21st Annual FLICC Forum on Federal Information Policies **on March 25** at the Library of Congress in Washington, where they will receive their awards and be guests of the forum. Their names will remain on permanent display in the FLICC offices at the Library of Congress.

Federal libraries and staff throughout the United States and abroad competed in three award categories for the fourth annual FLICC Awards. The winners are listed below.

#### **2003 Federal Library/Information Center of the Year**

Large Library/Information Center Category (with a staff of 11 or more federal and/or contract employees):

The National Institute of Standards and Technology (NIST) Research Library, Gaithersburg, Md., is recognized for its technological innovations and comprehensive knowledge management systems that proactively provide the tools necessary to support new programs, superior customer service and the agency mission. The library staff is commended for its work in 2003 on both the design and creation of the NIST Integrated Knowledge EditorialNet (NIKE), an enterprising project designed to facilitate the capture, organization, retrieval and dissemination of NIST publications; and the Laboratory Liaison program, which promotes collaboration between researchers and the library and enhances collection development and access.

Small Library/Information Center Category (with a staff of 10 or fewer federal and/or contract employees):

The Library Services Department at the Naval Medical Center, Portsmouth, Va., is recognized for the innovative services and superior customer services it offered in 2003. The library is commended for its provision of knowledge-based resources that optimize military health care, promote research and encourage professional growth. The library has demonstrated its ability to combine creativity and innovation to meet the needs of its customers and the overall mission of its agency by providing print and electronic resources that support the Medicine, Nursing and Hospital Corps and training programs; by hosting a semiannual college fair; and by highlighting the scholarly activities of the center cited authors and publications.

#### **2003 Federal Librarian of the Year**

Lillian Woon Gassie, senior systems librarian, Dudley Knox Library, Naval Postgraduate School, Monterey, Calif., is recognized for her dynamic professionalism during 2003 in articulating the needs of the library to faculty, policymakers and information technology stakeholders. Gassie provided outstanding guidance and technical knowledge as the library developed wireless and remote proxy access to the campus network and implemented a knowledge portal and mobile education teams to support federal and state homeland security policy and strategy. Her extensive technical knowledge brought the highest level of visibility and credibility to the library as a builder of information systems and supported the overall mission of the agency.

#### **2003 Federal Library Technician of the Year**

Wilma Riley, library technician, National Institute of Standards and Technology (NIST) Research Library, Gaithersburg, Md., is recognized for her dedication to service excellence in support of the mission of the NIST Research Library and the core values of the NIST Information Services Division. In 2003, Riley set up communications connections for telecommuting staff, ensured that the library wireless technology was current and provided dynamic end-user training. Her versatility allowed her to translate the library vision into action. As a creative problem solver, she employed her talents and strong technical skills to support a variety of customer focused activities that reinforce the library successes.

Information on the 2004 Awards program will be announced later this summer. For the latest information on the awards, interested parties may refer to the FLICC Web site, [www.loc.gov/flicc/awards.html](http://www.loc.gov/flicc/awards.html), where information regarding 2004 nominations will be posted on the "What's New" section as soon as it becomes available.

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## News from the Library of Congress

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**March 12, 2002**

### **Federal Libraries and Information Centers, Librarians and Technicians Win FLICC Awards**

The Federal Library and Information Center Committee (FLICC) has announced the winners of its national awards for federal librarianship to recognize the many innovative ways that federal libraries, librarians and library technicians fulfill the information demands of government, business, scholarly communities and the American public.

The award winners will be honored at the 19th Annual FLICC Forum on Federal Information Policies on March 19 at the Library of Congress in Washington, D.C., where they will receive their awards and be guests of the forum. Their names will remain on permanent display in the FLICC offices at the Library of Congress.

Federal libraries and staff throughout the United States and abroad competed in three award categories for the third annual FLICC Awards. The winners are listed below.

#### **2001 Federal Library/Information Center of the Year**

The National Defense University Library is recognized for its high level of customer service, the development of outstanding collections in support of the university's mission, and its extraordinary reference services. In 2001, the library began offering distance learning students digital library access, digitized the personal papers of the Joint Chiefs of Staff, and increased the library's visibility through exhibits, tours and lectures, as well as high quality on-site and remote services.

#### **2001 Federal Librarian of the Year**

An abundance of highly qualified librarians with outstanding, innovative and sustained achievements in 2001 resulted in a tie for this category:

**Pamela Dawes, Director, Haskell Library, Haskell Indian Nations University, Lawrence, Kan.**, is recognized for conscientious and enthusiastic leadership in expanding and improving library services to the Haskell Indian Nations University. In 2001, she acquired supplemental funding grants and donated resources for the library that total more than \$90,000. She initiated an aggressive acquisition program that increased holdings by 700 titles and created an American Indian language tapes collection. Her commitment to excellence increased the Haskell Library's usage by 21 percent last year, and her advocacy efforts have led to enhanced accessibility for patrons with disabilities.

**Lynne C. Tobin, Chief, Reference Library, National Imagery and Mapping Agency, Bethesda, Md.**, is recognized for her active and innovative leadership in expanding a small reference collection into a full-fledged branch of the National Imagery and Mapping Agency (NIMA) reference library. In 2001, she directed the retrospective conversion of legacy textual materials and loaded them into NIMA's new Voyager ILS. Her efforts have improved access via employees' workstations to texts and maps that are currently cataloged following MARC standards. The bibliographic instruction program and training materials she initiated are now recognized by the NIMA College.

#### **2001 Federal Library Technician of the Year**

**Leslie Yeakley, Library Technician, DTIC Technical Library, Defense Technical Information Center, Fort Belvoir, Va.**, is recognized for her proactive work ethic exemplified by her consistent enthusiasm, initiative, tenacity and resourcefulness. In 2001, she served as the only DTIC library staff member for several months while at the same time testing software to map COSATI-format bibliographic records to the MARC format. She is also recognized for balancing her excellent technical competencies with a strong personal commitment to providing customer service. **Patricia E. Tellman, Library Technician, Base Library, Naval Air Station, Fort Worth, Texas**, received an honorable mention.

Information on the 2002 Award program will be announced later this summer. For the latest information on the awards, interested parties may refer to the FLICC Web site, [www.loc.gov/flicc/awards.html](http://www.loc.gov/flicc/awards.html), where information regarding the 2002 nomination packet will be posted on the "What's New" section as soon as it becomes available.

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## News from the Library of Congress

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### February 27, 2003

#### **Federal Libraries and Information Centers, Librarians and Technicians Win FLICC Awards**

The Federal Library and Information Center Committee (FLICC) has announced the winners of its national awards for federal librarianship to recognize the many innovative ways that federal libraries, librarians and library technicians fulfill the information demands of government, business, scholarly communities and the American public.

The award winners will be honored at the 20th Annual FLICC Forum on Federal Information Policies on March 19 at the Library of Congress in Washington, D.C., where they will receive their awards and be guests of the forum. Their names will remain on permanent display in the FLICC offices at the Library of Congress.

Federal libraries and staff throughout the United States and abroad competed in three award categories for the fourth annual FLICC Awards. The winners are listed below.

#### **2002 Federal Library/Information Center of the Year**

Beginning with the Fiscal Year 2002 Awards, FLICC selected winners in two categories: a small library/information center (with a staff of 10 or fewer federal and/or contract employees) and a larger library/information center (with a staff of 11 or more federal and/or contract employees).

*Large Library/Information Center Category:* **The Homer E. Newell Library, NASA, Goddard Space Flight Center**, is recognized for its promotion of various innovative technologies and approaches to knowledge management. The library developed an extensive Web-based portal that linked a comprehensive project directory of resource and image gallery links with a network of experts. This enhanced the value of the knowledge gained from individual projects for the entire agency. The library is further recognized in fiscal year 2002 for eliminating the boundaries between traditional library support and the need for preserving knowledge unique to the Goddard Space Flight Center.

*Small Library/Information Center Category:* **The James A. Haley Veterans' Hospital Library**, Tampa, Florida, is recognized for providing innovative, comprehensive, and customer-focused resources and library services to clinical staff, allied health professionals, patients, families and volunteers. In fiscal year 2002, the library worked directly with the hospital's nursing staff to provide patients with print information to supplement their discussions with their caregivers. The library also created a variety of innovative Web-based services and creative outreach activities for both professionals and patients to deliver knowledge-based information directly to the bedside, and it provided vital support for excellence in patient care, research and education for staff and patients.

#### **2002 Federal Librarian of the Year**

Army Librarian **Ann Parham** is recognized for her leadership and devotion to librarianship as demonstrated by her commitment to excellence in the management of the worldwide U.S. Army Library Program, her advocacy for the restoration of the Pentagon Library, and the innovative librarian training program she orchestrated. In fiscal year 2002, Parham served as an example for the entire federal library community by reaffirming the values and importance of library and information services to management, the user community and the nation. Her initiatives in the wake of the September 11 attack on the Pentagon serve as a model of principled determination and are a credit to the librarian profession.

#### **2002 Federal Library Technician of the Year**

**Reginald A. Stewart**, library technician, U.S. Army Library, Giessen, Germany, is recognized for his visionary approach to improvements and outreach in library services for children. He created a "storymobile" and initiated weekly visits to military housing areas to reach children unable to come to the library for story time. His enthusiastic storytelling and reading program created continuing awareness, interest and visibility of library services in Army communities. In fiscal year 2002, Stewart is commended for expanding the main library's children and adult collections, as well as military dependent elementary and high school libraries, through dedicated and enthusiastic efforts to acquire, select, process, barcode and shelve more than 50,000 volumes from several closed base libraries.

Information on the 2003 award program will be announced later this summer. For the latest information on the awards, interested parties may refer to the FLICC Web site, [www.loc.gov/flicc/awards.html](http://www.loc.gov/flicc/awards.html), where information regarding the 2003 nomination packet will be posted on the "What's New" section as soon as it becomes available.

The Federal Library and Information Center Committee fosters excellence in federal library and information services through interagency cooperation and provides guidance and direction for the Federal Library and Information Network (FEDLINK). Created in 1965 and headquartered at the Library of Congress, FLICC also makes recommendations on federal library and information policies, programs and procedures to federal agencies and to others concerned with libraries and information centers.

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## News from the Library of Congress

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**March 19, 2001**

### **Federal Libraries and Information Centers, Librarians and Technicians Win FLICC Awards**

To recognize the many innovative ways federal libraries, librarians and library technicians fulfill the information demands of government, business, scholarly communities and the American public, the Federal Library and Information Center Committee (FLICC) has announced the winners of its national awards for federal librarianship.

The award winners will be honored at the 18th Annual FLICC Forum on Federal Information Policies on March 27 in Washington, D.C., where they will receive their awards and be guests of the forum. Their names will remain on permanent display with the names of winners from previous years in the FLICC offices at the Library of Congress.

Federal libraries and staff throughout the United States and abroad competed in three award categories for the third annual FLICC Awards; the winners are listed below:

#### **2000 Federal Library/Information Center of the Year**

The Scientific and Technical Information Center, U.S. Patent and Trademark Office, is recognized for increasing examiner knowledge of, and access to, electronic and print resources by determining mandatory search sources, identifying alternative information resources, creating desktop tools, developing and delivering training on framing search strategies and on searching commercial databases and full text Internet tools. Working with focus groups, the center determined performance standards, collected both quantitative and qualitative data from users as indicators of customer satisfaction and published reports describing its contributions to the organizational mission. NASA's Goddard Space Flight Center Library and the U.S. Agency for International Development Library received honorable mention.

#### **2000 Federal Librarian of the Year**

An abundance of highly qualified librarians with outstanding, innovative and sustained achievements in 2000 resulted in a tie for this category:

**Sherrie M. Floyd, Chief, Army Library Program, Vicenza, Italy**, is recognized for her innovative leadership, entrepreneurial spirit, enthusiasm and determination to negotiate and guide the successful development, outfitting and staffing of two U.S. Army libraries in Bosnia. While working under austere and potentially dangerous conditions, she enhanced the Army's peacekeeping mission in the Balkans by providing services that supported the mental and physical well-being of soldiers, built morale and cohesion, and improved the quality of life through recreational, social and educational reading.

**Carlynn J. Thompson, Director, Research Development and Acquisition Information Support Directorate, Defense Technical Information Center**, is recognized for her active and innovative leadership and professionalism in the provision of information services. She is an acknowledged expert on both technical and policy issues associated with Web development, privacy and information security, network operations and management. Her information science background provides the basis for her understanding of client requirements, end-user interfaces and content management. Her skills make her a leader both to the Department of Defense and to the federal information community at large.

#### **2000 Federal Library Technician of the Year**

**Darcy Bates, Library Technician, Electronic Information Center, U.S. Patent and Trademark Office (PTO)**, is recognized for personal initiative, technical skills and rapport with customers. His willingness to respond to emerging customer needs resulted in a dramatic increase in the demand for information services and created a group of satisfied and repeat customers. His ability to rise to new challenges and deal with a rapidly increasing workload while maintaining high customer service standards has contributed to the growing success of PTO's recently established Electronic Information Center. Carolly J. Struck, of the U.S. Naval Hospital Medical Library, Great Lakes, Ill., received honorable mention.

Information on the 2001 Award program will be announced later this spring. For the latest information on the awards, interested parties may refer to the FLICC Web site ([www.loc.gov/flicc](http://www.loc.gov/flicc)), where information regarding the 2001 nomination packet will be posted on the "What's New" section as soon as it becomes available.

The Federal Library and Information Center Committee fosters excellence in federal library and information services through interagency cooperation and provides guidance and direction for the Federal Library and Information Network (FEDLINK).

Created in 1965 and headquartered at the Library of Congress, FLICC also makes recommendations on federal library and information policies, programs and procedures to federal agencies and to others concerned with libraries and information centers.

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# NEWS

## FROM THE LIBRARY OF CONGRESS

March 6, 2000

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### **Federal Libraries and Information Centers, Librarians and Technicians Win FLICC Awards**

To recognize the many innovative ways federal libraries, librarians and library technicians fulfill the information demands of government, business, scholarly communities and the American public, the Federal Library and Information Center Committee (FLICC) has announced the winners of its national awards for federal librarianship.

The award winners will be honored at the 17th Annual FLICC Forum on Federal Information Policies on March 30 in Washington, D.C., where they will receive their awards and be guests of the forum. Their names will remain on permanent display with the names of winners from previous years in the FLICC offices at the Library of Congress.

#### **1999 Federal Library/Information Center of the Year**

An abundance of highly qualified libraries and information centers with outstanding, innovative and sustained achievements in Fiscal Year 1999 resulted in a tie for this category:

#### **National Oceanic and Atmospheric Administration Library**

This federal sciences library is recognized for its initiative and vision in providing rapid and efficient access to scientific and managerial information and for being the focal point for the transfer of environmental information for the nation. In 1999, the NOAA Central Library organized over 500 NOAA Web sites under one locator and created a unique digital image library of meteorological images from the 1800s to the 1950s.

#### **Los Alamos National Laboratory Research Library**

The Los Alamos Research Library is recognized for its singular vision linked to sound business processes that have led to unprecedented levels of customer service, technological innovation and leadership in the information community. In one example, the research library joined forces with other organizations at the laboratory to develop a browsable interface for categorizing Los Alamos National Laboratory's science and technology Web resources to create the foundation for a laboratory-wide Internet

portal.

**1999 Federal Librarian of the Year -- Marion Jerri Knihnicki, Library Director of the U.S. Army Transportation School**

Marion Jerri Knihnicki is recognized for her extraordinary professional and personal competencies demonstrated in planning, implementing and executing a leading-edge virtual library at the U.S. Army Transportation School. She managed a team of personnel that developed on-line courses, learning modules and an on-line library catalog that has become the basis for the Deployment Information Support System (DISS) for soldiers during military crises. The project garnered the support of the entire command and the attention of the Army. An outstanding librarian within the U.S. Army Training and Doctrine Command, Ms. Knihnicki recently accepted a promotion to the Army Library, Pentagon.

**1999 Federal Library Technician of the Year -- Rosette M. Risell, Ruth H. Hooker Research Library, Naval Research Laboratory**

Rosette M. Risell is recognized for routinely performing beyond the call of duty to maximize her contributions to the mission of the Naval Research Laboratory. Her contributions have significantly enhanced the library's ability to manage its entire procurement process. In 1999, she also assumed the duties of the vacant library management assistant position and participated in two special projects: to prepare an on-line catalog database for authority control processing and to identify and remove duplicate entries to ensure library users an accurate and concise database of library holdings.

Information on the 2000 Award program will be announced later this spring. For the latest information on the awards, interested parties may refer to the FLICC Web site ([www.loc.gov/flicc](http://www.loc.gov/flicc)) where information regarding the 2000 nomination packet will be posted on the "What's New" section as soon as it becomes available.

The Federal Library and Information Center Committee (FLICC) fosters excellence in federal library and information services through interagency cooperation and provides guidance and direction for the Federal Library and Information Network (FEDLINK). Created in 1965 and headquartered at the Library of Congress, FLICC also makes recommendations on federal library and information policies, programs, and procedures to federal agencies and to others concerned with libraries and information centers.

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# NEWS

## FROM THE LIBRARY OF CONGRESS

March 22, 1999

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### **FLICC Awards Honor Federal Librarians, Technicians, Libraries and Information Centers**

To recognize the innovative ways federal libraries, librarians and library technicians fulfill the information demands of government, business, scholarly communities and the American public, the Federal Library and Information Center Committee (FLICC) has announced the winners of its national awards for federal librarianship. Federal libraries and staff throughout the United States and abroad competed in three award categories for the first annual FLICC Awards.

The award winners were honored at the 16th Annual FLICC Forum on Federal Information Policies on March 10 in Washington, D.C., where they received engraved awards and were guests of the forum. Their names and the names of future winners will remain on permanent display in the FLICC offices at the Library of Congress.

#### **1998 Federal Library/Information Center of the Year**

Intense competition among libraries and information centers with outstanding, innovative, and sustained achievements in Fiscal Year 1998 resulted in a tie for this category:

#### **1998 Federal Library of the Year National Institutes of Health Library**

This federal health sciences library was recognized for its initiative and vision in serving as a single, virtual entry point into an integrated system of organized databases linked with collections for information gathering, real-time electronic request capabilities, digital consultation with staff and instruction modules for electronic resources. In 1998, the NIH library continually supported the biomedical and behavioral research needs of its client community, providing comprehensive, innovative and value-added information services and products designed for its customers' information needs. Suzanne Grefsheim, the library chief, and Steve Ficca, NIH associate director for research services, accepted the award.

#### **1998 Federal Information Center Defense Technical Information Center (DTIC)**

DTIC was recognized for its strong commitment to excellence, a customer-oriented focus and an outstanding reputation for leading-edge use of technology and the Internet for information dissemination. This center expanded the Department of Defense's investment in research and development by extending access to and use of scientific and technical information. The resulting infrastructure encouraged individual and collaborative uses and provided access to Department of Defense information worldwide. Kurt Molholm, its administrator, accepted the award.

#### **1998 Federal Librarian of the Year**

## **Joan Buntzen, Librarian of the Navy**

Joan Buntzen was recognized for her professional achievements in Fiscal Year 1998 in the advancement of library and information sciences, the promotion and development of services in support of her agency's mission, and demonstrated professionalism. Ms. Buntzen's visionary approach in promoting technological innovations and interagency cooperation within the federal library community led to the Navy Virtual Library and the conceptualization of the Navy Knowledge Network. She also established a partnership between the Navy and Marine Corps libraries, simplified Navy library procurement and promoted the benefits of centralized information services to high-level Navy officials.

## **1998 Federal Library Technician of the Year**

### **Connie Clarkston, David Grant Medical Library, Travis Air Force Base**

Connie Clarkston was recognized for her outstanding, innovative and sustained achievements during Fiscal Year 1998 in demonstrating a high level of commitment to service excellence in support of her library's mission through exceptional technical competency, flexibility in changing conditions and effectiveness in dealing with ambiguity. With a combination of independent judgment, competence, enthusiasm and vigor in managing the day-to-day affairs of the David Grant Medical Library, Ms. Clarkston has exhibited a positive attitude and warm personal attention to library customers. Following the retirement of the professional librarian at the library, Ms. Clarkston singlehandedly maintained service to the medical center staff and clientele, expanded the library's on-line resources and improved its security.

Information on the 1999 award program will be announced later this summer. For the latest information on the awards, refer to the FLICC Web site (<http://www.loc.gov/flicc/>) under the "What's New" section.

The Federal Library and Information Center Committee (FLICC) fosters excellence in federal library and information services through interagency cooperation and provides guidance and direction for the Federal Library and Information Network (FEDLINK). Created in 1965 and headquartered at the Library of Congress, FLICC also makes recommendations on federal library and information policies, programs and procedures to federal agencies and to others concerned with libraries and information centers.

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